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food stamp program

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MANUAL FOR COMMERCIAL BANKS

FOOD AND NUTRITION SERVICE/U.S. DEPARTMENT OF AGRICULTURE/FNS-121

The Food Stamp Program is operated by the U.S. Department of Agriculture under the Food Stamp Act of 1964. Under this program, eligible households exchange an amount of money for an allotment of food coupons of higher monetary value. The coupons are used to purchase eligible foods at retail stores which have been approved to accept coupons by the Food and Nutrition Service, U.S. Department of Agriculture.

Approved retailers accepting the coupons may redeem them at face value for credit to their account or payment in cash through the facilities of commercial banks, including both members and nonmembers of the Federal Reserve System. Approved retailers may also redeem coupons through approved food wholesalers. These wholesalers subsequently redeem the coupons at the face value for credit to their account or payment in cash through the facilities of commercial banks.

Coupons are engraved documents about the size of U.S. currency and are printed by a private contractor and by the Bureau of Engraving and Printing, U.S. Department of the Treasury. Coupons are printed in three denominations: 50cent coupons (orange), \$2 coupons (blue), and \$5 coupons (maroon). Coupons are an obligation of the United States within the meaning of Section 8, Title 18 of the U.S. Code, "Crime and Criminal Procedures." The provisions of Title 18 relative to counterfeiting and alteration of obligations of the United States and the uttering, dealing in, etc., of counterfeit obligations of the United States apply to these coupons. All transactions involving coupons are subject to the provisions of Sections 14b and 14c of the Food Stamp Act which concern the penalties for the unathorized use of coupons. Any such use may constitute a false claim against the United States.

This manual outlines the steps to be taken by retail food stores and wholesale food concerns in preparing coupons for deposit in commercial banks, and by the banks in accepting them and obtaining payment for them.

### PREPARING COUPONS FOR REDEMPTION

## **Retail Food Stores.**

1 Stamp or otherwise mark the back of each coupon with the name of Food Stamp Program Authorization Number of the store. An ordinary deposit endorsement stamp may be used if the stamp includes the name *or* authorization number of the store.

2 Prepare and sign Form FNS-278, Food Stamp Redemption Certificate, using a #2 pencil.

3 Submit Form FNS-278 and the endorsed food coupons to a commercial bank or authorized wholesaler.



#### Wholesale Food Concerns.

1 Stamp or otherwise mark the back of each coupon with the name or Food Stamp Authorization Number of the wholesaler. An ordinary deposit endorsement stamp may be used if the stamp includes the name *or* authorization number of the wholesaler.

2 Prepare and sign Form FNS-253-1, Wholesaler's Food Stamp Program Redemption Certificate.

**(B)** INSTRUCTIONS TO WHOLESALERS: Firm ATLAS WHOLESALERS, INC. Authorization No. HT-2-34-W (1) In presenting coupons to banks, separate coupons by denomination. (2) BLOCK A: Show name Address 23 VINE ST. HOMETOWN, HT. Date 1-28-74 and address of bank redeeming or crediting coupons. (3) BLOCK B: Show firm's name, address, and authorization number and the date. (4) BLOCK C: Show value of coupons being redeemed. (5) (C) TOTAL VALUE OF BANK'S STAMP → s 72.50 BLOCK D: Be sure the certification is signed by COUPONS REDEEMED the firm's representative and that his title is given. (6) BLOCK E: (On reverse) Furnish names or (D) CERTIFICATION authorization numbers of retailers and value of coupons redeemed by each. (7) Attach certificates This is to certify that the food coupons submitted herewith received from retailers. (8) If you also engage in for redemption were, in accordance with the regulations govretail business, prepare a separate Retail Mererning the Food Stamp Program, received by the above-named chant's Food Stamp Program Redemption Certificate (Form FNS-253) for all coupons redeemed authorized wholesale food concern from authorized retail food from your retail outlet. stores accompanied by the attached Food Stamp Program Redemption Certificates signed by the food retailers. It is fur-(A) NAME AND ADDRESS OF BANK ther certified that none of said coupons were knowingly ac-HOMETOWN SAVINGS BANK cepted from any person who had no right to transfer, exchange, or negotiate said coupons under the regulations. 85 MAIN STREET Title Treasurer HOMETOWN HT (CITY AND STATE) FORM FNS-253-1 U.S. DEPARTMENT OF AGRICULTURE WHOLESALER'S FOOD STAMP PROGRAM REDEMPTION CERTIFICATE FOOD AND NUTRITION SERVICE

3 List the name or Food Stamp Program Authorization Number of each retailer and the value of coupons represented by each retailer's certificate on the reverse of Form FNS-253-1. Attach a Form FNS-278 for each retail food store whose food coupons are included.

4 Submit the Form FNS-253-1 with forms FNS-278 attached and the endorsed food coupons to a commercial bank.

FORM FNS-253-1 IREVERSE		
(E) NAME OR AUTHORIZATION NO. OF RETAILER	TOTAL VALUE OF STAMPS	
John's Grocery	\$ 8.00	
Hometown Super Met.	16,50	
Family Shopping Center		
Walsh Corner Super		
342621-7	6.00	
383002-8	7.50	
399200-7	12-50	
428994-9	4.50	
	/	
TOTAL*	# 72.50	
* NOTE: This total must agree with the total value of stamps shown in block "C." CPO: 1975 0 - 407-187		
	010	

# ACCEPTING AND HANDLING FOOD COUPONS PRESENTED FOR REDEMPTION

1 Banks shall not knowingly accept coupons for redemption from unauthorized retail food stores, wholesale food concerns, or any other unauthorized persons, partnerships, corporations, or other legal entities. Banks may require persons presenting coupons for redemption to exhibit their Form FNS-254, Food Stamp Program Authorization. Any unauthorized person attempting to redeem coupons should be referred to the local Food and

0RM FNS-254 (8-71)	U.S. DEPARTMENT OF AGRICULTURE FOOD AND NUTRITION SERVICE
	FOOD STAMP PROGRAM
	AUTHORIZATION
THIS CERTIFIES that	Hometown Market
	et, Hometown, HT. 10000
s granted authorizatio	n to accept and redeem food coupons on condition that the acceptance and
	ons shall be in accordance with the rules and regulations governing the
Food Stamp Program an	nd such revisions and amendments as may be made
AUTHORIZATION N	UMBER Tana Branna
	REGIONAL REPRESENTATIVE, FNS, USDA
000303-8	6-15-71
	DATE OF APPROVAL
	ership, store name or location, or the closing of the business voids this d this card must be returned to the Food and Nutrition Service For your

Nutrition Service Field Office. The bank should report any such attempt to the same office.

2 All coupons accepted for redemption from retailers must be accompanied by a properly completed and signed Form FNS-278, Food Stamp Redemption Certificate (see page 3).

Coupons accepted for redemption from wholesalers must be accompanied by a Form FNS-253-1, Wholesaler's Redemption Certificate, (see page 4) and completed Form FNS-278. The bank stamps each redemption certificate (in the space provided) at the time the coupons are accepted.

In addition, banks may arrange with customers depositing large numbers of coupons to sort them by denomination and into bundles. However, banks should not prohibit retailers and wholesalers from depositing coupons until they accumulate a specific number of coupons.

3 The first bank receiving the coupons for redemption must cancel them by indelibly stamping "Paid" or "Cancelled" together with the name of the bank or its ABA transit number on the face of the coupons. The coupons should not be endorsed by any bank.

4 Banks may accept a portion of a coupon consisting of at least three-fifths of a whole coupon for redemption at face value. Less than three-fifths of a whole coupon can not be accepted for redemption. Commercial banks should return such coupons to the retailer or wholesaler and advise him to contact the local Food and Nutrition Service Field Office.

# OBTAINING PAYMENT FOR REDEEMED FOOD COUPONS.

Federal Reserve Banks acting as fiscal agents of the United States are authorized to receive coupons directly from:

a Member banks of the Federal Reserve System.

b Nonmember clearing banks.

c Nonmember banks which have arranged with a Federal Reserve Bank to deposit coupons for credit to an account of a member bank on the books of the Federal Reserve Bank.

Banks in any of the above categories may forward cancelled coupons directly to Federal Reserve Banks for payment in accordance with applicable regulations of the board of Governors of the Federal Reserve System and instructions of the Federal Reserve Banks. Other banks may forward cancelled coupons through ordinary collection channels.

Disposition of Redemption Certificates by the receiving banks is as follows:

1 Hold the Food Stamp Program Retailer Redemption Certificates received from depositors until payment is received from the Federal Reserve Bank or correspondent bank.

2 Within 1 week after payment is received, forward the Retailer Redemption Certificates (Forms FNS-278) to:

> Food Stamp Control Unit ASCS Commodity Office U.S. Department of Agriculture 3930 West 65th Street

Minneapolis, Minnesota 55435

*NOTE:* Special care must be taken in handling the Retailer Redemption Certificates to avoid folding, spindling, or mutilating them. They must not be stapled or paper clipped together when they are sent to the above address. This care is necessary to allow the use of an optical scanning system in tabulating the certificates.

3 Within 1 week after payment is received, forward the green Wholesaler Redemption Certificates (Forms FNS-253-1) to the local Food and Nutrition Service Field Office.

Banks may forward cancelled coupons via fourth-class mail (parcel post), provided that the Food Stamp Program Authorization Number or the name of the retail food store or wholesale food concern is stamped on the coupon rather than handwritten. Written or typed transmittal letters may be included with fourth-class coupon shipments provided that their content complies with the Postal Service's definition of an invoice (Sections 135.522 and 135.61 of the Postal Service Manual). If adding machine tapes are included, sufficient postage to cover the weight of the tapes must be affixed, and the package marked to indicate first-class mail inside.

Shipments under fourth-class mail may be expedited through the special handling procedure of the U.S. Postal Service.

# REPORTING LOST OR DAMAGED COUPON SHIPMENTS.

The Food and Nutrition Service shall be liable for losses of shipments of cancelled coupons while in transit to Federal Reserve or correspondent banks provided that:

1 The transmitting bank used due diligence and care in making the shipment, and

2 The bank is unable to recover the loss from the carrier, and

3 There is evidence, in the event of a partial loss, that the package was tampered with or damaged in transit.

NOTE: Coupons are not considered to be in transit while in the custody and care of the

transmitting bank, the Federal Reserve Bank, or of the correspondent bank, or any of their employees.

When cancelled coupons are lost or damaged in transit to Federal Reserve or correspondent banks, the commercial bank must make a prompt written report of the loss or damage to the Post Office or other carrier.

The bank must also submit the following documents to the local Food and Nutrition Service Field Office in support of any claims for payment for coupons lost in transit:

(1) A copy of the notification of loss to the Post Office or other carrier. If the carrier indicates that the coupons were delivered, a delivery receipt must also be submitted.

(2) An original statement of facts concerning the loss and the bank's procedures for making the shipment. This statement should specify that either all or part of the loss cannot be recovered from the carrier. If a partial recovery has been or will be made, the amount should be stated.

(3) A statement from the Federal Reserve or correspondent bank that the shipment or part of the shipment was not received. In the event of a partial loss, this statement should specify the condition of the package when received and whether it appeared to have been tampered with or damaged in transit.

(4) All of the original redemption certificates received from the firms which relate to the shipment.

(5) A copy of the cash letter which transmitted the shipment.

Banks locating coupons which were previously claimed as lost in transit should promptly report such recoveries to the local Food and Nutrition Service Field Office. After the recovery has been reported, the cancelled coupons may be processed through ordinary redemption channels. The Food and Nutrition Service will then make any necessary claims adjustments.

Suspected Counterfeit Food Coupons. Report all instances of suspected counterfeit food coupons to the nearest office of the U.S. Secret Service and the local Food and Nutrition Service Field Office. Hold the coupons for examination by the Secret Service.

Stolen Coupons Presented for Redemption. If known stolen coupons are presented for redemption, report all such instances to the local Food and Nutrition Service Field Office. Hold the coupons until advised of disposition.

### ACCEPTING AND HANDLING FOOD COUPONS-OPTIONAL PROCEDURES

Banks and their customers can develop specific deposit procedures that best meet their mutual needs. For example, banks may arrange to have their customers precancel the coupons. Under such an arrangement, the retailer or wholesaler, in lieu of marking or stamping the back of each coupon, should cancel the face of each coupon using a stamp. The face of the stamp can not be larger than 1-1/2 inches by 2 inches and must contain the following: a The Food Stamp Program Authorization Number or the name of the store.

b The word "Paid" in letters approximately 3/4 inch in height.

c The ABA number of the bank.

In addition, banks may arrange with customers depositing large numbers of coupons to sort them by denomination and into bundles. However, banks should not prohibit retailers and wholesalers from depositing coupons until they accumulate a specific number of coupons.

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